



Hospitality Telephones User Guide

AURUM2000™
SmartStation™ Desktop Telephone
AU2082A(1S)SP



Hotel Technology International Limited
167-169 Great Portland Street | London W1W 5PF | United Kingdom
T: +44(0)203 405 1200 | E: sales@hotel-tech.com
W: www.hotel-tech.com

Features

- 1-line
- Analog
- Surface mount technology with CPU control
- Full length customizable faceplate
- Message waiting indicator lamp
- 1-8 programmable memory button
- High immunity to electro-magnetic radiation
- Matt finished high quality plastic casing
- Traditional hook-switch
- Adjustable flash-hook timer
- Handset & speaker volume control
- Ringer volume control
- Redial, hold, mute & flash
- Plastic base

Installation

1. Unpack the box and check for the following items:
 - a. Main telephone body
 - b. Base support unit
 - c. Handset
 - d. Handset cord
 - e. line cord
2. Carefully affix the base support unit to the main telephone body. Connect the USB charger wire to the main body if the said option is chosen.
3. Connect the handset to the telephone using the coiled handset cord provided.
4. Connect one end of the line cord to the telephone RJ11 socket and the other end to the wall telephone outlet.
5. Install the faceplate (delivered separately) onto the telephone.

Operation

A. Initiating a Call

Using the handset

1. Lift the handset.
2. Listen to dial tone.
3. Press the desired number on the keypad or press a memory button for autodial.
4. To cut off the call temporarily to make another call, press the flash button.
5. To end the call, place the handset back on the cradle.

Using speakerphone

1. Press speaker button. The red LED indicates that the speaker is active.
2. Listen to dial tone
3. Press the desired number on the keypad or press a memory button for autodial.
4. To cut off the call temporarily to make another call, press the flash button.
5. To end the call, press the speakerphone button again. The LED will goes off.

B. Answering a Call

An audible ringing sound and the flashing LED indicates and incoming call

Using the handset

1. Lift up the handset to answer the call.
2. To end the call, place the handset back on the cradle.

Using speakerphone

1. Press the speakerphone button to answer the call.
2. To end the call, press the speakerphone button again. The LED will turn off.

C. Redial

Using the handset

1. Lift up the handset, press the REDIAL button to initial a redial call
2. To end the call, place the handset back on the cradle.
3. To set redial timer;
 - a. Off hook
 - b. Press “*#+Time+*#+Redial button”

Using the speakerphone

1. Press the speakerphone button. The red LED indicates the speakerphone is active, press the REDIAL button to initial a redial call
2. To end the call, press the speakerphone again. The LED will turn off.

D. Speakerphone Volume

1. Adjust the Vol+ or Vol- button to increase or decrease the speakerphone volume.

E. Ringer Volume

1. The phone has three levels of ring tone adjustment. There is a ring tone on/off switch at the bottom of the phone. Flip the Hi-Lo switch at the bottom of the phone to increase or decrease the ring volume.

F. Flash

1. In the off-hook state, enter the appropriate "FLASH" time according to the needs of the PABX, press: `##* + time + "flash button"` (the time can be set to 100, 300, 600, 1000ms.)
For example: set the "FLASH" time to 100ms: `##* + 100 + "flash button"`
Set the "FLASH" time to 300 ms: `##* + 300 + "flash key"`

G. Hold

1. During a call, press the [Hold] button on the handset to hear a hold tone. Hang up the handset and then pick up the handset or press the hands-free button to resume the call. If you pick up the handset in parallel, the phone will automatically hang up.
2. During a hands-free call, press the [Hold] button and music will be output from the speaker. Lift the handle or press the hands-free button again to resume the call. If the handset is picked up, the phone will automatically hang up.

H. Mute

1. Mute a call: When in a call state, press the MUTE button to mute the call immediately. The other party cannot hear what you are saying, and the phone is in mute hold state. When muted, the mute indicator light flashes.
2. To deactivate Mute, Press the MUTE button again to cancel (the mute indicator light is off) and enter the normal call state

I. Programmable Memory Button

AU2081A (1S) SP has up to 8 programmable memory buttons. These buttons can be used to store commonly dial numbers or codes for activating PABX features.

Storing a number or a code

1. In the off-hook state, press the Mn button (press and hold for 3 seconds) and after hearing a beep, press the number to be stored, and then press the Mn button again. You can hear a long beep, indicating that the number has been stored successfully.

J. Message Retrieval

AU2081A (1S) SP requires 1 of the 8 memory button to be reserved for message retrieval button. The mail box number will be programmed into this memory location "Message" or "MSG".

When there is an incoming message, the message indicator will light up.

Retrieve a message

1. Press the message retrieval key, you will be directly connected to the message center and start the hands-free call;
2. Or pick up the phone first and then press the message retrieval button. After connecting to the message center, you will hear the voice prompt played by the message center b., such as: "You have a new message... until you finish listening to the message.

K. Clone Function

1. Receiving mode: After picking up the phone, press “*#*11*#+ 【flash】 button”
2. Sending mode: After picking up the phone, press “*#*12*#+ 【flash】 button”

Description: Copying method: The two machines should be on the same telephone line.

At this time, the copying machine (sender) and the copied machine (receiver) both pick up the handset or hands-free, and the COPY machine (receiver)

Press “*# *11*#+ 【Flash】 button” and hear the prompt tone. The copier (sender) presses “*# *12*#+ 【Flash】 button” and hears the copy prompt tone after a while. After the copy is successful, the COPY machine (receiver) automatically hangs up. The speed dial buttons storage number, function settings, etc. of the copier (sender) have all been copied to the COPY machine (receiver).



IMPORTANT SAFETY INSTRUCTIONS

WHEN USING YOUR TELEPHONE EQUIPMENT, BASIC SAFETY PRECAUTIONS SHOULD ALWAYS BE FOLLOWED TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK AND INJURY TO PERSONS. INCLUDING THE FOLLOWING:

1. READ AND UNDERSTAND ALL INSTRUCTIONS IN THIS MANUAL.
2. FOLLOW ALL WARNINGS AND INSTRUCTIONS MARKED ON THE PRODUCT.
3. UNPLUG THE PRODUCT FROM THE WALL OUTLET BEFORE CLEANING. DO NOT USE LIQUID CLEANER OR AEROSOL CLEANERS. USE A DAMP CLOTH FOR CLEANING.
4. DO NOT USE THIS PRODUCT NEAR WATER FOR EXAMPLE NEAR A BATHTUB, WASH BOWL, KITCHEN SINK OR LAUNDRY TUB, IN A WET BASEMENT, OR NEAR A SWIMMING POOL.
5. DO NOT PLACE THIS PRODUCT ON AN UNSTABLE CART, STAND OR TABLE. THE PRODUCT MAY FALL, CAUSING SERIOUS DAMAGE TO THE PRODUCT.
6. SLOTS AND OPENINGS IN THE CABINET AND THE BACK OF BOTTOM ARE PROVIDED FOR VENTILATION, TO PROTECT IT FROM OVERHEATING, THESE OPENINGS MUST NOT BE BLOCKED OR COVERED. THE OPENINGS SHOULD NEVER BE BLOCKED BY PLACING THE PRODUCT ON THE BED, SOFA, RUG OR ANY OTHER SIMILAR SURFACE. THIS PRODUCT SHOULD NEVER BE PLACED NEAR OR OVER A RADIATOR OR HEAT REGISTER. THIS PRODUCT SHOULD NOT BE PLACED IN A BUILT-IN INSTALLATION UNLESS PROPER VENTILATION IS PROVIDED.
7. NEVER PUSH OBJECTS OF ANY KIND INTO THIS PRODUCT THROUGH CABINET SLOTS AS THEY MAY TOUCH DANGEROUS VOLTAGE POINTS OR SHORT OUT PARTS THAT COULD RESULT IN A RISK OF FIRE OR ELECTRIC SHOCK. NEVER SPILL LIQUID OF ANY KIND ON THE PRODUCT.
8. TO REDUCE THE RISK OF ELECTRIC SHOCK DO NOT DISASSEMBLE THIS PRODUCT, BUT TAKE IT TO A QUALIFIED SERVICEMEN WHEN SOME SERVICE OR REPAIR WORK IS REQUIRED. OPENING OR REMOVING COVERS MAY EXPOSE YOU TO DANGEROUS VOLTAGES OR OTHER RISKS. INCORRECT REASSEMBLE CAN CAUSE ELECTRIC SHOCK WHEN THE APPLIANCE IS SUBSEQUENTLY USED.
9. UNPLUG THIS PRODUCT FROM THE WALL OUTLET AND REFER SERVICING TO QUALIFIED SERVICE PERSONNEL UNDER THE FOLLOWING CONDITIONS:
 - WHEN THE POWER SUPPLY CORD OR PLUG IS DAMAGED OR FRAYED
 - LIQUID HAS BEEN SPILLED INTO THE PRODUCT.
 - IF THE PRODUCT HAS BEEN EXPOSED TO RAIN OR WATER.
10. IF THE PRODUCT DOES NOT OPERATE NORMALLY BY FOLLOWING THE OPERATING INSTRUCTIONS. ADJUST ONLY THOSE CONTROLS THAT ARE COVERED BY THE OPERATING INSTRUCTIONS BECAUSE IMPROPER ADJUSTMENT OF OTHER CONTROLS MAY RESULT IN DAMAGE AND WILL OFTEN REQUIRE EXTENSIVE WORK BY A QUALIFIED TECHNICIAN TO RESTORE THE PRODUCT TO NORMAL OPERATION.



WARRANTY EXCLUSIONS

This warranty does not cover, or may be voided by the followings:

1. Any damage resulting from abuse or misuse (i.e. liquid spills, abuse, or customer's modification (warranty label broken) of the telephone.
2. Any damage caused by failure to follow operating or installation instructions provided with the telephone.
3. New faceplates or damage to the faceplate or discoloration of the telephone.
4. Any damage resulting from improper connection of the telephone to other equipment.
5. A telephone used in a harsh or corrosive environment.
6. Incompatibility with anything other than the PBX for which the telephone was intended during purchased.
7. Cords, connectors and replaceable batteries.
8. Force majeure.
9. Damages in transit.
10. Any damage resulting from unauthorized modification or repair of the telephone.

COTELL PRODUCT SUPPORT

If you need technical assistance with this product, please contact Hotel Technology International Limited by one of the following methods

Email sales@hotel-tech.com

Website www.hotel-tech.com

Telephone +44(0)203 405 1200

Please contact us should the above operating instructions do not match the actual telephone.